

Empower AI

Sweet Spot

Empower AI's sweet spot is the intersection of mission-critical federal IT, legacy-system complexity and practical AI adoption. Rather than chasing pure-play AI projects, it embeds AI and automation into existing agency operations: service desks, enterprise applications, infrastructure, data environments, business processes and mission systems. This approach is particularly relevant to large defense and civilian organizations that cannot simply replace established technology estates.

Empower AI modernizes incrementally, connecting legacy environments with newer platforms, automating repetitive processes and introducing ML or AI where there is

a clear operational case. Its engineering, integration and mission-support capabilities provide the implementation layer that many government AI initiatives require.

Empower AI offers a credible AI-plus-managed-services model. With deep experience running enterprise IT, it introduces AI into live workflows, not as a separate innovation program. The \$255.4 million DISA J6 recompile exemplifies this model: established enterprise service delivery combined with targeted automation to reduce manual effort, accelerate resolution and lower operating costs.

Another sweet spot is federal civilian modernization, particularly agencies dealing with high transaction volumes, complex casework and aging business systems.

The March 2026 CMS contract for hearings, appeals and application-related support demonstrates how Empower AI applies technology and professional services to administrative processes with significant analytical and workflow components.

Its strongest narrative is not simply AI for government but AI-enabled modernization of government operations, delivered by a provider fluent in federal missions, acquisition, security and technology sustainment. Its federal tenure, defense credentials, civilian-agency relationships and expanding AI portfolio create a distinctive market position.

Future roadmap

Empower AI is on a path to become a broader AI-enabled federal transformation partner, building on its IT services base. Recent developments signal this shift: expanded AI-enabled enterprise work through the GSA DIGIT XGen award, retained defense IT scope with DISA J6 and the July 2026 acquisition of Highlight Technologies to accelerate AI-driven mission delivery.

The opportunity is to scale reusable AI accelerators, responsible-AI practices, automation and data capabilities across existing federal accounts, while using acquisitions and enterprise contracts to broaden mission reach. The strategic test will be converting this capability set into repeatable, measurable outcomes across agencies.